Safety is the top priority at the Nido and Mariana Qubein Children’s Museum. While we wish to welcome all guests to experience the wonder and awe our facility inspires, our primary focus is on the children in our community. In order to ensure their safety, adults without children will be asked to follow the following procedures. It is the responsibility of all staff and adults in our community to ensure these policies are adhered to.

The Nido and Mariana Qubein Children’s Museum strives to provide a healthy and safe environment for all visitors. One step to ensuring a safe environment is for all adults who are not with a child to be accompanied by a staff member when visiting the museum. The implementation of this policy extends to friends of staff and former employees/interns who stop by; they must wear a badge and be accompanied by an employee.

- Ideally, a person wishing to visit the Museum will have made an appointment ahead of time so a staff member is available to accompany them.
- If someone arrives and doesn’t have an appointment, depending on staff availability, all reasonable efforts to tour them and answer questions will be made.
- If the visitor is not able to be toured, an appointment can be made for them to come back at another time.
- A visitor can be toured by a member of the Nido and Mariana Qubein Children’s Museum manager on duty, the Executive Director, or her designee.
- The visitor must leave a legal identification card at the front desk attendant.
- ALL visitors are required to sign in at the front desk and wear either a “vendor”, “visitor” or “observer” badge while in the museum.
- All staff members and museum volunteers will wear their Nido and Mariana Qubein Children’s Museum logoed uniform when on the public floor.
- The visitor services staff reserves the right to refuse a tour to ANY person with inappropriate or suspicious behavior.