

NIDO & MARIANA QUBEIN CHILDREN'S MUSEUM

Birthday Party FAQs

How early can I book my party?

Parties can be booked up to three months in advance and must be scheduled at least two weeks in advance.

Are invited guests who are members included in the guest count?

Yes, members, the host family, and the birthday child are all counted towards the total guest count of your party.

What is the cancellation policy?

Cancellations received more than two weeks before the reservation date will receive a refund minus the \$100 non-refundable scheduling deposit. Cancellations within two weeks of the reservation are not eligible for a refund.

What if I need to reschedule my party?

We will do our best to accommodate rescheduling your party should an unfortunate circumstance occur. However, as our party room is requested so far in advance, it may be difficult to find another available date and time near your original date. A rescheduling fee of \$25 will be applied to any party rescheduled more than 2 weeks in advance. Parties rescheduled within two weeks of a party date are subject to a \$50 rescheduling fee.

Do you provide invitations?

Yes! Editable, electronic invitations are provided with your reservation and provide details for your guests about arrival time and party time.

How many tables and chairs are available in the party room?

You will have 6 tables (96" x 30") with blue vinyl tablecloths and 8 yellow chairs each, as well as a serving table or counter. You will have the room for your party for 1 hour, as well as 20 minutes before and after for setting up and cleaning up. A two tiered cart will be provided for transporting items within the museum, and a Discovery guide will be available for questions and directions.

Can we go anywhere in the Museum the day of the party, including the carousel?

Yes! All of the museum is available for party attendees, including riding the carousel!

Can I hire a character for my party?

Yes, you can have a character at your child's party. In consideration for other children at the party and at the Museum, we ask that you advise your invited guests prior to the party. Also, the hired person/vendor must change in the restroom nearest the party room. Characters must stay in the party room and must remove the costume before heading out into other Museum spaces.

Are balloons allowed at the Museum?

No, the Qubein Children's Museum does not allow balloons in our building.

Is there storage space for party items or food before or after the party?

No, there is no storage space available before or after your reserved time. You are welcome to store items in your vehicle while enjoying the museum.

When can I set up and how much time do I have to clean up?

You will be able to set up beginning 20 minutes before your scheduled hour in the party room, and an additional 20 minutes to clean up and transport your party items after that hour. A Discovery Guide will also be in the room cleaning during that time.

How do my party guests check in?

Your guests will be invited to meet you in the lobby of the museum upon their arrival. At that time, you will provide them with a special party wristband that gives them admission to the museum. Guests must wear their wristband at all times.

Can my guests and I come early and stay late at the Museum?

No, your party time comes with a four hour play window that is designated on your invitations. Please be respectful of other guests and party attendees and arrive and depart at your scheduled time to avoid overcrowding in the museum.