



Guest Policies

We can't wait to see you at the Nido and Mariana Qubein Children's Museum! To ensure everyone has a safe and fun visit, all guests are expected to follow the Museum's guest policies as outlined below. By purchasing a ticket and visiting the Nido and Mariana Qubein Children's Museum you are agreeing to abide by these policies.

- The Nido and Mariana Qubein Children's Museum exhibits and programs are designed for children ages 0-14. Adults (age 18+) must be accompanied by a child (age 0-13)—close relations of that child age 15-17 are welcome. **Children age 15 and under must be accompanied by an adult or babysitter at all times.**
- Caregivers aged 16+ are welcome with their children.
- No adults unaccompanied by children or museum staff are allowed. [Click here for our full policy on unaccompanied adults.](#)
- Children should not leave the Museum unless accompanied by an adult.
- We enforce our [sick person policy](#). Individuals showing signs of illness will be asked to leave and will be given passes to visit at another time.
- Guests are expected to follow all verbal and written directions by all Nido and Mariana Qubein Children's Museum staff, including health and safety policies. The Museum reserves the right to remove any person who refuses to comply with institutional policies.
- All guests must use their "walking feet." Running is discouraged in order to provide a safe, enjoyable experience for everyone.
- To prevent falls and injuries, no riding on shoulders is allowed.
- Guests should not leave personal items unattended. Guest items left unattended will be moved and/or parked along the nearest wall to keep pathways clear.
- Strollers can be taken throughout the Museum. When possible, parked strollers should be collapsed. The Museum is not responsible for lost or stolen items.
- All other recreational wheeled-devices (wagons, bikes, skate shoes, etc.) are prohibited.
- Appropriate attire must be worn at all times in the Museum. Certain types of clothing, accessories, items, or slogans displayed on clothing are inappropriate for a setting where children are present. Such clothing and items include uncovered diapers, uncovered swimsuits, and t-shirts or other clothing with offensive slogans (such as foul, hate, or obscene language) or suggestive images (explicitly sexual or hate symbols).
- Except in an emergency, children may not touch fire alarms or emergency exits.
- Children are generally prohibited from climbing, jumping, hanging, or sitting on exhibits. Climbing inside of specific areas such as Ginormous, Super U, and the Courage Climber are encouraged.
- Weapons (including firearms of any kind, Mace, knives, tasers, and clubs) are strictly prohibited. Any guest seen with a weapon will be asked to leave immediately.

- Tobacco products are strictly prohibited on museum grounds. Any guest seen smoking will be asked to stop, and if they refuse may be asked to leave.
- Profanity is prohibited. If a guest becomes physically or verbally abusive to staff or other guests, they will be asked to leave.
- Unless specifically invited to do so, guests may not remove items from the Museum such as exhibit props. Guests are encouraged to take home any art creations made in the art studio or may leave them to be displayed at the Nido and Mariana Qubein Children's Museum temporarily.
- Guests should conduct themselves in a manner appropriate for a children's museum. In order to maintain a high standard of service and safety for all guests, the Museum reserves the right to refuse or discontinue service to any visitor.
- Alcohol service and consumption is limited to official events and is subject to terms set forth in Nido and Mariana Qubein Children's Museum rental agreements. No alcohol can be brought or consumed during regular children's birthday parties at the Nido and Mariana Qubein Children's Museum.
- The Nido & Mariana Qubein Children's Museum reserves the right to use any photograph/video taken, without the expressed written permission of those included within the photograph/video. Nido & Mariana Qubein Children's Museum may use the photograph/video in publications or other media material produced, including but not limited to brochures, invitations, books, newspapers, magazines, television, websites, etc. To be excluded from photography and filming, please visit our Welcome Desk.

Guests are encouraged to report any concerning observations to museum staff immediately.